

From: warren (038) florence schreiner
To: Microsoft ATR
Date: 1/28/02 10:37pm
Subject: Microsoft settlement

I am a relatively newcomer to the PC scene (about five years) and have followed the judicial proceedings re the charges involving monopolistic practices on the part of Microsoft. As a user of windows 95, 98 and soon XP Home Edition I have only the highest admiration for the products Microsoft has put out and cannot believe the country would benefit from the Draconian measures some have called for. The settlement now proposed between the US government and Microsoft seems to me to be entirely reasonable from my standing as a consumer. When I had some dissatisfaction with the browser and email programs bundled with W 95 I switched to the Navigator software. Anyone was and is free to do the same. The sane was true of the McAfee virus protection software from which I switched to Symantec's. Since then Microsoft has improved its products and in XP I'll rely on Explorer and Contact Express. Microsoft maintains an upgrading system and is responsive to complaints about bugs in its product by providing free patches. I urge you to proceed and finalize the settlement along the lines as I understand them from media reports.

Respectfully yours,

Warren C. Schreiner

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